Monthly TCP Meeting Minutes

October 10, 2023 | Meeting called to order by A.J. Prussin

In Attendance

A.J. Prussin, Carrie Cox, Carrie Mayer, Diane Agud, O'Brian Martin, April Williams, James Cooley, Nick Quint, Paul Avey, Brock Burroughs, Kayla Dean, and Jaden Ringley

New Business

Q.-Can "Compact Car" signs be added to the corners of parking garages, because larger vehicles parking here makes one of the spaces unusable?

• April Williams said that the "Compact Car" signs have been ordered for the corners of the North End garage. We do not have a timetable of when the signs will be installed.

Q.-Can we look into prorating parking passes mid-semester? Our peer institutions, such as JMU and UVA prorate permits.

- Carrie Cox stated she would have to research the other institutions to see if they offer as many permit options as Virginia Tech does. We are also looking into a monthly option for students. Parking services believes this will be more beneficial than prorating passes.
- A.J. Prussin asked about the process of exchanging one permit for the other. (e.g., evening only for a full permit.)
 - o April Williams explained that it depends on individual circumstances, the permit and what payment method was used. One of our most common scenarios is residents exchanging for a commuter pass in May when they are no longer living on campus. It is an even exchange at that point. We no longer have a refund schedule amount on the permits. If someone has chosen payroll deduction and they return a permit, we just stop payroll at that point. If a person purchases a remote and they use the permit 4 or 5 times they have gotten their money out of it, because the daily permits are \$8.00 per day.
- Carrie Cox is looking into graduate student permits to see if changes and mid-year purchases are common. We would need to pull the numbers to see about later permit sales.

Q.-Can we add signs to ADA spots stating a VT parking pass (or ParkMobile) is required?

- A.J. Prussin explained that you can park in ADA spots in the Town of Blacksburg without paying for 4 hrs. He asked if you needed a permit to parking in ADA spots on campus.
 - Carrie Cox stated that yes, you need a permit to park in ADA spaces. A person can park in a metered space for 4 hrs. on campus with no permit, as that is code.
- A.J. Prussin was in Parking Services and someone was in the office with a remote permit and an ADA
 permit and was wondering if they could park in any ADA space or only remote. The cashier did not
 have a clear answer for them.

Carrie Cox mentioned that we have new staff and they should ask someone to get a clear answer. However, if you purchase a remote permit for \$36.00, you cannot use it to park in any ADA spaces on campus. Our rules and regulations do emphasize you have to have a VT permit with an ADA.

Q.-The entrance to Chicken Hill Lot says "Any University Permit", does it include Student Remote permits?

- April shared that the back of the remote permit tells a person where they can and cannot park.
- Carrie Cox shared that Auxiliary Business Services has a Parking Signage Committee to look at the entry signage for each lot, how best to identify the lots, and have consistency, with a number and a name for every lot. The committee is also coming up with a QR code system, so any individual could scan it and receive further information. Some lots have more than one entrance, so it will be large undertaking. It will be a \$600,000.00 project.

Next Meeting

November 14, 2023 at 11:00 a.m., Zoom